

KEVIN HOLLINRAKE MP



HOUSE OF COMMONS

LONDON SW1A 0AA

Rt Hon Chris Grayling MP  
Secretary of State for Transport  
Department for Transport  
Great Minster House, 33 Horseferry Road  
London SW1P 4DR

3<sup>rd</sup> July 2018

Dear Chris,

I received the letter dated 29<sup>th</sup> June from Jo Johnson providing an update on compensation for rail passengers in the North of England affected by the recent disruption. Thank you for your letter today, which provides an update on plans to the TransPennine Express (TPE).

People travelling west to east by train along the TransPennine Express from my constituency, including the east coast, have been experiencing significant delays. The problem in Scarborough and Malton is that if the train is over 20 minutes late, it terminates at York and the passengers have to catch the next train on this hourly service. Sometimes this is running late as well. The next Scarborough service is then also cancelled so those passengers have at least an hour long delay, which then causes them to miss their York connections. This is happening far too often; my constituents know and understand that the upgrade was never going to reach Scarborough but would like the scheduled service to run.

Please will you use your good offices to do all that you can to ensure that TPE improve their services, reduce delays, end cancellations and reduce disruptions going forward?

I understand that some passengers will receive compensation by means of a cash payment equivalent to up to one month's travel. My constituents affected by the changes are eligible to receive a cash payment equivalent to only one week's travel. I believe that it would be fairer to extend the more generous compensation scheme to all passengers in the North East.

Yours ever,

Kevin Hollinrake MP